



MLC 2012 Annual Conference
 Location: Traverse City Michigan: Haggerty Center
 Date of Event: August 8, 9, 10

Review Committee Recommendations for Breakout Sessions / Workshops / Poster Presentations

Session #	Targeted Audience	Session Title / Synopsis Learner Objectives	Speaker Name, Title, Organization
August 9, 2012 AM Sessions: 11:00 - 12:30 PM			
A (AM)	Lean Sensei Students Administrators Healthcare focus	<p>"Our Current Journey to Develop 600 Problem Solvers in the Spectrum Health IT Department"</p> <p>The participant will learn:</p> <ol style="list-style-type: none"> 1. How to define the problem 2. How to obtain executive leadership, leadership, and front line buy-in 3. How to get results today, short term, long term 4. How to develop individuals 	<p>Edward Blackman, Senior Process Engineer</p> <p>Heather Dane Strickland Senior IT Architect</p> <p>Spectrum Health</p>
B (AM)	Not Specified	<p>Tools to Reduce Red tape - focusing improvement efforts on customer needs and root cause of issues</p> <p>Learner Objectives</p> <ul style="list-style-type: none"> • Successes of Latest Process Improvement Efforts-Process improvement efforts in the public sector. • LIB (Lean Information Bite)-Handout for participants on Root Cause Analysis • A walk through of conducting customer value structures and root cause analysis • Increase understanding of how to utilize tools for different audiences 	<p>Jackie Badder</p> <p>Michigan government Process Reengineering and Improvement Division</p>
C (AM)	Anyone in manufacturing, service, or health care setting interested in knowing how to affect lean and culture shifting outside the fast paced world automotive work.	<p>A Slow Build Transformation to Lean; the methods, tools, and culture shift</p> <p>Learner / Presentation Objectives:</p> <p>To show the history and journey of a yacht builders transformation from very traditional build techniques to a lean, systematic manufacturing plant. And to show a variety of familiar lean tools designed for use in a long takt time, vertically integrated, heavy mix (model and option) situation.</p> <p>Learner / Program Objectives</p> <p>Emphasis is on the daily, practical application of lean, and the adaptation of tools and concepts to meet the world of low volume / high mix, long takt time manufacturing.</p>	<p>John Kuenig Operations Director</p> <p>Energetx Composites</p>
D (AM)	Lean Six Sigma practitioners novice through expert geeks who dig this stuff	<p>Green Belt training combined Kaizen activity in a warehouse environment with classroom training</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. Hands-on experience following a "Kaizen Recipe" card to teach lean is a very effective method to implement lean improvement methodologies 2. lean and six sigma are friends, not enemies 3. 3PL and warehouse operations has significant opportunities for lean improvements 	<p>Tim Hufstader Master Black Belt Amway</p>
E (AM)	Lean Six Sigma Performance Excellence deployment leaders and team members	<p>"Using Performance Excellence to Connect Company-wide Strategies"</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. Discover how an opportunity presented its self to advance Consumer's deployment plans by several year 2. Relate to how the PE transformation has helped to reconnect customer operations to the actual customer 3. Learn how Consumers has utilized the entire PE toolkit, including basic problem solving, innovation, Hoshin planning and policy deployment tools. 	<p>Mark T. Townsend Executive Manager, Performance Excellence</p> <p>Consumers Energy</p>

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August 9, 2012 PM Sessions: 1:30 PM - 3:00 PM			
A (PM)	continuous Improvement Professionals, Quality Professionals, Healthcare Professionals, Healthcare Executives	<p>The Culture of Lean in Healthcare: A case for Worker Empowerment in Process Redesign in Clinical Medicine</p> <p>The Participant will learn how to:</p> <ul style="list-style-type: none"> • Adapt a leadership driven and highly supported Lean initiative to empower physicians, nurses and technical staff for continuous improvement in a clinical setting • Create a new culture that transforms the approach to work • Develop an effective organizational structure to sustain continuous improvement • Define efficient pathways of work • Orchestrate customer-supplier meetings to openly discuss defective hand-offs in a non-blame environment • Illustrate mechanisms that foster a continuous improvement environment from the level of the empowered worker • Adopt the Deming principles of management and methodology of Plan-Do-Check-Act 	<p>Richard Zarbo, Senior Vice-president & Chairman of Pathology and Laboratory Medicine</p> <p>Rita D'Angelo Manager, Quality Systems Division, Pathology and Laboratory Medicine</p> <p>Henry Ford Hospital - HFHS</p>
B (PM)	Healthcare	<p>Improving Patient Flow and Sustaining Program Implementation</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. Explain the means and effectiveness of applying Lean to a healthcare environment 2. Outline challenges, barriers and specific countermeasures encountered by leadership and frontline personnel in undertaking a Lean transformation <p>Leverage and apply best practices presented for local application</p>	<p>Mike Olive</p> <p>GP Strategies Lean Operational Excellence team</p>
C (PM)	Novice	<p>2 Firefighters, 2 days, 20 Million Dollars</p> <ol style="list-style-type: none"> 1. Gain a different perspective on LEAN in the public sector 2. Highlight different metrics and thought processes utilized to address the emergency response time continuum and deployment misalignment in traditional fire departments 3. Expand upon the momentum one successful process can generate 4. Provide confidence to address major issues in respective organizations 5. Prove that minimal training and guidance can lead to amazing results 6. Discuss incorporating new technology in a service industry 	<p>Brad Brown Rob Pease</p> <p>Grand Rapids Fire Department</p>
D (PM)	Senior level lean leaders, change agents and CI managers; particularly those individuals and companies in the early stages of their Lean Journey. Most applicable to manufacturers, some applicability to service industries	<p>Leading Continuous Improvement at MASCO Corporation: Experiences and Learnings from an 18 year Lean Journey</p> <p>Learner Objectives:</p> <ul style="list-style-type: none"> • Learn what one of Michigan's largest non-automotive companies is doing with Lean and continuous improvement • Understand the critical long-term success factors/requirements • Learn how to organize and run intra-company promotional events • Learn about Masco's organizational structure used to support CI activities • Understand Masco's "Lean On-Ramp"; how to get started at an individual site/facility/business • Come away with concrete ideas that can be used to enhance the efforts at your company 	<p>Bradley Hanpeter</p> <p>Masco Corporation</p>
E (PM)	Lean / Change Agents of All Experiences	<p>"The Transformation of A Geek"</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1. The learner will understand why the human aspect is such a challenge, regardless of the change 2. The learner will know how to apply the Lean Toolkit in an unconventional manner 3. The learner will understand that technology is simply "Garbage In - Garbage Out" if not implemented in a lean manner 	<p>Bruce Straub Member of the Consumers Energy Performance Excellence COE</p> <p>Consumers Energy</p>

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August 10, 2012 Workshops: 8:30 AM - 12:00 Noon			
A Aug 10 Fri	All industries and businesses that have been on the Lean journey and / or interested in creating a sustainable culture of continuous improvement through use of a cutting edge management methodology, Toyota Kata.	<p>A Practical Introduction to Toyota Kata – This workshop provides an introduction to Toyota Kata through a mix of practical hands-on exercises, lecture, and group activities. Based on Mike Rother's award winning book, Toyota Kata, this session provides an ideal mix of theory and practice.</p> <p>Learner Objectives</p> <ol style="list-style-type: none"> 1. Provide an introduction to the core routines, mindset, and behavioral practices of Toyota Kata. 2. Allow participants to experience the core routines of TK through interactive exercises 3. Examine / explore how Toyota Kata is different from other management systems 4. Understand how leaders and managers can create a lasting culture of continuous improvement through simple, easy-to-use, time efficient daily routines 	Bill Costantino W3 Group LLC
B Aug 10 Fri	CEO's, CFO's, Lean Leaders, Operation managers, Finance people - across all industries	<p>"Introduction to Lean Accounting"</p> <p>This is an introductory course. Its aim is to present an overview of the reasons why lean accounting is important and the new methods that lean manufacturers are using to bring their measurement and accounting processes into line with lean thinking.</p> <p>This course is particularly applicable for those who have no previous understanding of lean accounting.</p> <p>Learner / Program Objectives:</p> <ol style="list-style-type: none"> 1. Improve Flow to Make More Money 2. Manage Spending, not Costs 3. Capacity has Value 4. Break Away From Standard Costing 5. Tame the ERP Beast 	Nick Katko BMA Inc
C Aug 10 Fri	All industries, small focus on healthcare. Targeted Lean agent would be in the mid range between novice and expert	<p>Program Title: A3 Root Cause Analysis of Constraints in a Lean Value Stream</p> <p>This workshop will provide a comprehensive training seminar on A3 problem solving with the integration of Lean applications, including a hands on development simulation.</p> <p>Learner Objectives:</p> <p>Our objective for our participants is to engage them in the utilization of A3 problem solving and how it can be used in numerous applications and industries. We want them to have a hands on approach to get the most interaction with our audience. Participants will learn how to utilize the A3 methodology to determine root causes.</p>	Sean Rusiecki, Chad Champine, Spencer Korb Global Lean LLC

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August 10, 2012 Workshops: 8:30 AM - 12:00 Noon			
D Aug 10 Fri	Government Executives Directors, Managers Non-Government Professionals	<p>"Lean" Government: Possible! Proven! Practical Tactics. Talking and doing are two different things when it comes to successfully implementing "Lean" in government operations. We'll uncover the specific unique and challenging aspects from actual projects of implementing "lean" in government operations. Learn techniques insiders and outsiders alike can leverage to drive success</p> <p>Gleaned from successful completion of several past 'learn-by-doing' team-based workshops and currently in-flight implementation efforts, you will learn important aspects about applying "Lean" in government operations that are not readily apparent to non-government employees.</p> <p>Learner Objectives</p> <ol style="list-style-type: none"> 1. Learn and contrast what is the same and different in applying Lean in government operations. 2. Engage in discussion with fellow attendees about the key points and challenges in applying Lean in government operations. 3. Get insights from case studies about how "Lean" has worked in State of Michigan Operations. 4. Learn a step-by-step process that has been successful in application within government operations. 	Ron Crabtree President, Meta Ops Phone: 248-568-6484 Cell 734-425-1455 Office
E Aug 10 Fri	Continuous Improvement Professionals, Quality Professionals, Healthcare Professionals, Healthcare Executives	<p>Using Lean in the Emergency Department: An interactive simulation for teaching the core principles of Lean.</p> <p>Description: Participants will have fun learning the power of a Lean approach to problem solving and process improvement while playing with Legos in a simulated ED environment! Through multiple rounds, they will progress from the "chaos" of their current ED to a smooth running department through the use of Lean tools and approaches. Between each round of the simulation, they will be taught the tools to make them successful, along with illustrative real-life stories that they will never forget. This simulation offers a unique opportunity to exercise one of the most powerful Lean concepts in a very compressed period of time: "Learn while Doing!"</p> <p>Learner Objectives:</p> <ol style="list-style-type: none"> 1) Understand the basics of Lean and how they apply in a healthcare context 2) Gain hands-on knowledge 3) Experiment with foundational lean tools in a simulated Emergency Department environment 4) Learn the Lean perspective on "systems thinking", which is very different than other approaches 	Steve Hoefft & Brock Husby Company: Hoefft and Husby