



Event: Lean Healthcare Benchmarking Event
Speaker(s): Mark Graban
Date: September 28, 2010
Location: Oakland University INCubator in Rochester, MI



The Michigan Lean Consortium (MLC), along with the Oakland University Pawley Lean Institute and the Oakland University INCubator, recently hosted a lean health care event at Oakland University's INCubator. Mark Graban, author of *Lean Hospitals*, was the speaker for this event and he focused on how to make health care businesses run more efficiently. Graban had a presentation and also engaged the participants in discussions.

"I really enjoyed the morning with the MLC group, as there was an immense level of lean experience and talent in the room, which resulted in really stimulating discussions. Michigan is really poised to be more of a leader in the use of lean health care methods," said Graban.

The event began with a light breakfast before Graban began speaking. Graban spoke on the importance of efficiency in the health care field and went through examples of how lean fits in with the health care field getting better results. He gave examples of lean results and began many effective discussions with his audience. The event ended with a lunch and a short presentation on OU's INCubator.

"I really liked the opportunity to learn from Mark AND from other folks applying process improvement programs at health care location," said Christopher Wilson, an attendee and a member of the MLC board.

The event had 36 attendees and had seven new members of the MLC.

[Click here to view photos from the event...](#)



The mission of the MLC is to offer a diverse network of knowledgeable lean professionals who come together to share innovative practices. The organization aims to create a lean culture in Michigan to ensure sustainable competitive advantage, which could translate into healthier businesses that offer more job opportunities leading to economic growth in the state.

The charter members of the MLC include: Amway, Blue Cross Blue Shield of Michigan, DTE Energy, Johnson & Johnson, The Lean Learning Center, Northwestern Michigan College, the Oakland University Pawley Lean Institute and the Michigan Shingo Prize through The Right Place. For more information, visit www.michiganlean.org.