



## AGENDA

### THE 2013 MICHIGAN LEAN CONSORTIUM CONFERENCE: "LEAN: PAST, PRESENT AND FUTURE"

**Dates:** August 8-9, 2013 (optional networking on August 7 in the evening)

**Location:** The Hagerty Center at Northwestern Michigan College  
715 E. Front St  
Traverse City, MI 49686  
Look for Signs: Great Lakes Campus; McManus Archway

<http://www.nmc.edu/resources/hagerty-center/about/contact-us.html>

**Who Should Attend:** Those who strive to transform Michigan's businesses and governments by sharing lessons learned, being innovative and employing transcending concepts with the utilization of customer focus mentality, exemplary leadership and experimentation.

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## **Our Keynote Speakers:**



**Andy Dillon, State of Michigan Treasurer**, was appointed as Michigan's 44th State Treasurer by Governor Rick Snyder in January of 2011. Dillon is responsible for overseeing changes made to the state's taxation laws, distributing revenue sharing monies, protecting the credit rating of the state and its local units of governments as well as managing the retirement funds of Michigan's state police and judges, and its state and public school employees.

Immediately preceding his time as Treasurer, Andy Dillon served three terms in the Michigan House of Representatives, and was elected by his colleagues to serve as Speaker of the House during his final two terms.

Prior to achieving elected office, Mr. Dillon served as the managing director of Wynnchurch Capital, vice president of GE Capital, and worked as a financial analyst at WR Grace. In addition, Mr. Dillon practiced law for seven years after graduating with his law and accounting degrees from the University of Notre Dame, and worked as an administrative assistant to U.S. Senator Bill Bradley.



**Jamie Flinchbaugh** is a Co-founder and Partner at the Lean Learning Center. He is also co-author of *The Hitchhiker's Guide to Lean*. He has helped lead lean transformations in companies large and small, from the front-line to the board room. [www.leanlearningcenter.com](http://www.leanlearningcenter.com)

Presentation Title: *Leading Lean: Past, Present, and Future*

Description: Leadership in the lean journey has gone from generating buy-in to building an embedded way of thinking. Learn key moves and tactics of what is unique for leading a transformation and how it can carry your organization into the future.



**Terry Donahue Cousins** is a Senior Redesign Specialist at Munson Medical Center in Traverse City, MI. Terry graduated from Michigan State University and is a Registered Medical Technologist. She has worked in the healthcare setting for over 20 years. Terry has a Certificate of Mastery in Process Redesign and completed the Lean Healthcare Certificate Program with the University of Michigan College of Engineering Center for Professional Development. As a member of a talented team of Performance Improvement and Data Specialists she works collaboratively with others throughout the organization to apply technology, find innovative solutions to challenges, eliminate waste and improve the delivery of healthcare.

Presentation Title: *Living Lean: Past, Present and Future*

Description: Finding ways to Live Lean in the complex area of healthcare involves the interplay of standing on the shoulders of giants, developing teams on the front line and creating forward thinking problem solving innovators. Terry will share stories and images from the healthcare setting to demonstrate using lean in the day to day living we do at work.



## **August 7**

Optional evening networking event at local winery (\$15 at the door – email [coordinator@michiganlean.org](mailto:coordinator@michiganlean.org) to register)

## **August 8**

7:30am	Check-in Opens at Lear for Benchmarking Tour
8:30am – 12:00pm	<i>Optional</i> Benchmark Tour at Lear Inc. (Limited Attendance)
12:00 – 1:00pm	Lunch at The Hagerty Center
1:00 – 1:30pm	Conference Kick Off & Opening Comments -Jim Manley, MLC Vice Chair -Northwestern MI College Representative -Traverse City Mayor Estes -National Anthem by Miss Marie Laird, 12th grade soprano, Member of the Choral-Aire group of Traverse City Central High School
1:30 – 1:35pm	Special Video from Governor Rick Snyder
1:35 – 2:35pm	Keynote Speaker, State of Michigan Treasurer Andy Dillon
2:35 – 2:45pm	Break
2:45 – 3:45pm	Speed Networking
3:45 – 4:00pm	Break
4:00 – 5:00pm	Breakout Sessions (choose one)
5:00 – 6:00pm	Break
6:00 – 7:00pm	Reception with cash bar
7:00 – 8:30pm	Dinner -Keynote Speaker Terry Donahue Cousins with special musical guest Steve Cousins

## **August 9**

8:30 – 8:45am	Announcements
8:45 – 9:45am	Keynote Speaker, Jamie Flinchbaugh
9:45 – 10am	Break
10 – 11:30am	Industry Breakout Discussion (Manufacturing, Health Care, etc.)
11:30 – 11:45am	MLC Distinguished Service Award
11:45 – 12:45pm	Lunch and Conference Survey
12:45 – 1:45pm	Breakout Sessions (choose one)
1:45	Adjourn and Turn in Survey



## **HOTEL INFORMATION**

**Rates apply to the nights of August 7, 8 and 9.**

**Book early to secure these rates**

**Refer to 'Michigan Lean Consortium' when booking.**

### **Bayshore Resort\***

833 East Front Street  
Traverse City, MI 49686  
Phone: (231) 935-4400

15 standard no view rooms:  
\$177/night  
15 East side view rooms:  
\$187/night

### **Cambria Suites**

255 Munson Ave (US-31)  
Traverse City, MI 49686  
Phone: (231) 778-9000

King Suite  
\$195/night  
Double Queen Suites  
\$215/night

### **Comfort Inn Traverse City**

460 Munson Ave  
Traverse City, MI 49686  
Phone: (231) 778-8000

Double Queen Room  
\$175/night

### **Country Inn and Suites**

420 Munson Avenue  
Traverse City, MI 49686  
Phone: (231) 941-0208

Standard Single - Queen/King  
\$160.00/night  
Business Class Suites  
\$190.00/night

### **Holiday Inn West Bay\***

615 East Front Street  
Traverse City, MI 49686  
Phone: (231) 947-3700

Holiday Inn  
\$179.95/night

**\*Within walking distance of the conference center**