



**Event:** How to Stop Whack a Mole Safety  
**Speaker:** Tom Smith  
**Date:** February 27, 2015  
**Location:** Cummins Bridgeway in New Hudson, MI  
**We want to thank Cummins Bridgeway**  
**For their generosity for sponsoring this fantastic event!**



The Michigan Lean Consortium (MLC) partnered with Cummins Bridgeway for an event called “How to Stop Whack a Mole Safety” with Thomas Smith on February 27, 2015.

Lean management focuses on removing all forms of waste. Employee injuries are the worst form of waste in any business. Safety presents one of the most difficult challenges for lean management.

Participants learned why safety management must be transformed to fix the system using the management theory of continual improvement coupled with The System of Profound Knowledge.

Approximately 29 people attended this event in New Hudson.

### **Speaker Bio:**



Thomas Smith has spent the last 30 years working to help Managers and Hourly Associates apply the principles of continual improvement to quality, productivity and safety. He has developed CRISP™ an acronym for Continual Renewal and Improvement of



System/Safety Performance. CRISP is a management transformation system designed to move people away from Taylorism (command and control) to Continual Improvement. His new safety management theory with its focus on people, teams and systems thinking creates a new culture relevant to the 21st century economy. Mr. Smith has published numerous articles over the last twenty five years all challenging the status quo of how safety should be managed. His book; System Accidents: Why Americans Are Injured At Work And What Can Be Done To Stop It has received high marks and praise from managers and safety professionals across the U.S. His most recent article in Professional Safety, March 2011 was; Safety Management: A Personal Development Strategy. Mr. Smith was honored to present his article The Limiting Factors of Safety Management to the 18th Annual International Deming Research Seminar at Fordham University, February 2012.

He was honored to present another article Measuring the Soft Skills of Teams:

- Producing data from mental processes at the 20th annual Deming Research Conference, NYC, Fordham University, March 2014
- He has been invited to present another paper on Safety Management to the 21st Deming Research Conference in March 2015.

[See photos from the event on Facebook.](#)

The mission of the MLC is to offer a diverse network of knowledgeable lean professionals who come together to share innovative practices. The organization aims to create a lean culture in Michigan to ensure sustainable competitive advantage, which could translate into healthier businesses that offer more job opportunities leading to economic growth in the state.