



**Event:** Lean 103

**Speakers:** Dave Kippen and Dennis Sergent

**Date:** November 15, 2013

**Location:** Cummins Bridgeway in Lyon Township

**We want to thank Cummins Bridgeway  
For their generosity for Sponsoring this Event!**

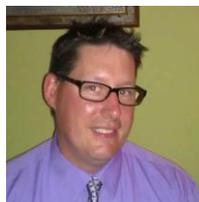


The Michigan Lean Consortium (MLC) partnered with Cummins Bridgeway on November 15, 2013 for Lean 103 educational event featuring Dave Kippen and Dennis Sergent.

This class taught Lean Leaders how to coach their enterprise's leadership teams in a transformational way in an effort to build a learning organization. Students walked away with the knowledge and real world examples of how Lean Leaders can coach, mentor and influence their enterprise's leadership teams.

**Topics Covered:** Hoshin Planning, Gemba Walks, One Page Maps, Long Term Vision Planning, Daily Employee Engagement, Leaders Standard Work.

Approximately 18 people attended this event in Auburn Hills.



**Speaker Bio:** For the past 8 years, Dave Kippen has served as a Lean leader, coach and educational instructor. He currently works at Milsco Manufacturing in Jackson, MI. Dave's passion is to aid in the development of leadership and growth throughout all levels of the organization. During this time, Dave has successfully coached more than 250 people through Lean 101 classes, 20 Leaders through Lean 201 classes and facilitated well over 100 Kaizen events throughout the United States and Europe. In addition, Dave is Bronze certified through the SME/AME/Shingo



Prize/ASQ Partnership. For more information, please connect with him via his LinkedIn profile or at [davekippen@yahoo.com](mailto:davekippen@yahoo.com).



Dennis M. Sergent has led more than 100 change programs over 20 years with a singular focus on customers, communications and teamwork. As the founder and principal of Sergent Results Group in Plymouth, Michigan he helps people and the organizations they work in get better at everything they do. Sergent works inside and outside of corporations, from Fortune 50 boardrooms to small start-ups. Dennis has led dozens of operations organizations and technology deployments, service improvement programs, cost improvement initiatives and organizational transformations. All of them have been successful and delivered the promised value on time, on budget and on scope, with over \$8 Billion in results for his clients. He is a certified Lean Green Belt and has black belt results. In addition, he has led various community and service organizations, customer advocate and economic development teams. He is a public speaker with insight on subjects such as leadership, customer service, value, teamwork, quality systems, innovation, integration, project management, systems thinking, operations excellence and organizational performance.

[See photos from the event on Facebook.](#)

The mission of the MLC is to offer a diverse network of knowledgeable lean professionals who come together to share innovative practices. The organization aims to create a lean culture in Michigan to ensure sustainable competitive advantage, which could translate into healthier businesses that offer more job opportunities leading to economic growth in the state.