


	○	○	○	1	Improve registration & attendee experience through technology to help achieve 20% growth in attendance	○		○	○	○									S	P						
	○	○	○	2	Have an After Action Review processes and follow up assignments from event feedback	○	○												S	P						
	○			3	Training and mentorship within team			○	○									S	P							
	○	○	○	4	Have standard functional role documents for each necessary position on the ET	○				○								S	P							
○				5	Provide feedback from attendees, communicate results and make adjustments	○		○	○									S	P							
					<p>Tactical Initiatives</p> <p>Initiatives Standard Work/Guidelines: 1) Min 1/Max 3 links to each Outcome 2) Consider resources 3) Linked to budget</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p><u>2018 1-Year Outcomes</u></p> <p>Outcomes Standard Work/Guidelines: 1) Min 1/Max 3 links to each strategy 2) Consider resources 3) Linked to budget</p> </div> <div style="width: 30%; text-align: center;">  <p>MISSION</p> <p><i>Develop and support lean systems thinkers to positively transform Michigan.</i></p> </div> <div style="width: 30%;"> <p>Metrics to measure if improvements are successful or not</p> </div> </div> <p><u>3-Year Strategic Plan Conditions (complete by December 31, 2020)</u></p> <p>Strategic Conditions Standard Work/Guidelines: 1) Based on learning, Hoshin refreshed Annually 2) Maximum 3 (to expect >80% success) 3) Mission first!</p>							HOSHIN METRICS					<p>TEAM RESOURCES FOR HOSHIN DEPLOYMENT</p> <p>P = Primary S = Secondary</p>									
					<p>Increase attendance at annual conference by 20%</p> <p>Funding for key initiatives reflected in budget</p> <p># of Organizational Members</p> <p># of Individual Members</p> <p>Increase satisfaction ratings on post conference assessments</p>							<p>Lauren Stewart</p> <p>Betsy Williams</p>														
4	3	2	1																							
○	○	○	○	1	The MLC will have the most attended conference in the United States	<p>START & GO AROUND</p>																				