Keep your continuous improvement efforts fresh and invigorated.

Attend the main summit on Tuesday and Wednesday.
Learn from manufacturing leaders and business transformation experts in keynote sessions and in smaller break-out sessions where you can join the discussion.

REGISTER TODAY
EVENTS.SHINGO.ORG

**NETWORKING**
Talk with authors, speakers, and other thought leaders in the field of continuous improvement.

**INDUSTRY FOCUSED**
Sessions specifically focused for manufacturing professionals.

**WORKSHOPS**
Tailored to help deepen your understanding of operational excellence.

**Highlighted Speakers**

- **Ron Frost**
  Chief Operating Officer
  MERIT MEDICAL SYSTEMS

- **Joanne Deys**
  President
  OZGENE USA

- **Richard Alloo**
  Toyota Practitioner
  UNIVERSITY OF KENTUCKY LEAN SYSTEMS PROGRAM

- **Tony Hayes**
  Global Lean Leader, Supply Chain
  GE TRANSPORTATION
**Shingo Manufacturing Summit Agenda**

**Monday, September 23, 2019**

**Site Tours**

1:30 p.m. – 4:00 p.m. - DTE Energy
2:00 p.m. – 4:00 p.m. - Menlo Innovations

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**Tuesday, September 24, 2019**

8:00 a.m. - 9:00 a.m. - Breakfast & Registration

9:00 a.m. - 9:30 a.m. - Welcome Remarks
   Ken Snyder - Executive Director, Shingo Institute

9:30 a.m. - 10:30 a.m. - Keynote Session
   Ron Frost - COO & Carlos Santos - Managing Director Latin America, Merit Medical Systems
   Session Title: Using the Shingo Model™ Across Multiple Facilities

10:30 a.m. - 11:00 a.m. - Networking Break

11:00 a.m. - 12:00 p.m. - Concurrent Sessions
   1. Joanne Deys - President, Ozgene USA
      Session Title: Lean Organizational Capability
   2. Rich Thomas - Director of Continuous Improvement, KARL STORZ
      Session Title: Systems that Drive Ideal Behaviors at KARL STORZ
   3. Tony Hayes - Global Lean Leader, Supply Chain, GE Transportation
      Session Title: Leadership's Role in Successful Lean Deployment

12:00 p.m. - 1:30 p.m. - Lunch & Learn

1:30 p.m. - 5:00 p.m. - Workshops
   1. Lisa Boisvert - Principal Consultant, Business Centered Learning
      Workshop Title: Hoshin Planning
   2. Colin Scott - Partner & President, North America, S A Partners
      Workshop Title: Using a Verbal Management System to Drive Improvement
   3. Cheryl Jekiel - CEO, Lean Leadership Center
      Workshop Title: Making It Happen - Daily Practices and Your People Systems
   4. Brent Allen - Founder, Clear Aim Systems & Shaun Barker - Assistant Executive Director, Shingo Institute
      Workshop Title: Designing Systems of Excellence

2:30 p.m. - 2:45 p.m. - Networking Break

6:00 p.m. - 7:00 p.m. - Networking Happy Hour
Organized by the Michigan Lean Consortium
Shingo Manufacturing Summit
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Wednesday, September 25, 2019

7:00 a.m. - 8:00 a.m. - Breakfast

8:00 a.m. - 11:30 a.m. - Workshops
1. Gwendolyn Galsworth - President, Visual Thinking, Inc.
   Workshop Title: 5S on Steroids
2. Mike Martyn - Founder, SISU Consulting
   Workshop Title: Executive Coaching Workshop
3. Brent Allen - Founder, Clear Aim Systems & Shaun Barker - Assistant Executive Director, Shingo Institute
   Workshop Title: Designing Systems of Excellence
4. Drew Butler - Senior Advisor, HKPO
   Workshop Title: Measuring What Matters

9:30 a.m. - 9:45 a.m. - Break

11:30 a.m. - 12:30 p.m. - Lunch

12:30 p.m. - 1:30 p.m. - Concurrent Sessions
1. Harry Moser - President, Reshoring Initiative
   Session Title: TCO Reshoring: Simplify your Lean Journey, Improve Employee Morale
2. Jeannine Kunz - Vice President, Tooling U-SME
   Session Title: Preparing the Workforce for Industry 4.0
3. Jason Minghini - Vice President Supply Chain Solutions, Kenco Group
   Session Title: Supply Chain Solutions at Kenco Group

1:30 p.m. - 2:00 p.m. - Networking Break

2:00 p.m. - 3:00 p.m. - Keynote Sessions
Richard Alloo - Toyota Practitioner, University of Kentucky Lean Systems Program
   Session Title: Building and Sustaining a Continuous Improvement Culture

3:00 p.m. - 4:00 p.m. - Keynote Sessions
Dantar Oosterwal - Principle, Knowledge Based Product Development Inc.
   Session Title: Creating a Culture of Lean Innovation & Continuous Improvement Culture: The True Lean™ Destination

4:00 p.m. - 4:15 p.m. - Shingo Moment
Ken Snyder - Executive Director, Shingo Institute

Shingo Manufacturing Summit
Hotel Information

The Detroit Marriott Southfield Hotel
27033 Northwestern Highway
Southfield, MI 48034 USA

Phone: +1.248.356.7400
Group Rate: $149

One of Detroit’s most desirable hotel destinations, with stunning newly renovated public areas, enhanced meeting space, and carefully redesigned guest rooms.

For book your guest room:
https://www.marriott.com/event-reservations/reservation-link.mi?id=1554399413934&key=GRP&app=resvlink
Shingo Manufacturing Summit

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Thursday & Friday, September 26-27, 2019
8:00 a.m - 5:00 p.m. - Off-site Workshops

DISCOVER EXCELLENCE
Menlo Innovations
Instructor: Brent Allen
Founder, Clear Aim Systems

This foundational, two-day workshop introduces the Shingo Model, the Shingo Guiding Principles and the Three Insights to ENTERPRISE EXCELLENCE™. With active discussions and on-site learning at a host organization, this program is a highly interactive experience. It is designed to make your learning meaningful and immediately applicable as you discover how to release the latent potential in an organization to achieve enterprise excellence. It provides the basic understanding needed in all Shingo workshops; therefore, it is a prerequisite to all the other workshops, and concludes with the BUILD EXCELLENCE workshop.

As a participant, you will

• Learn and understand the Shingo Model.
• Discover the Three Insights of ENTERPRISE EXCELLENCE™.
• Explore how the Shingo Guiding Principles inform ideal behaviors that ultimately lead to sustainable results.
• Understand the behavioral assessment process through an interactive case study and on-site learning.

CULTURAL ENABLERS
DTE Energy
Instructor: Pat Wardwell
Certified Facilitator, GBMP

This two-day workshop integrates classroom and on-site experiences at a host facility to build upon the knowledge and experience gained at the DISCOVER EXCELLENCE workshop. It takes you deeper into the Shingo Model™ by focusing on the principles identified in the Cultural Enablers dimension:

• Respect Every Individual
• Lead with Humility

Cultural Enablers principles make it possible for people in an organization to engage in the transformation journey, progress in their understanding and ultimately build a culture of enterprise excellence. Enterprise excellence cannot be achieved through top-down directives or piecemeal implementation of tools. It requires a widespread organizational commitment. The CULTURAL ENABLERS workshop will help you define ideal behaviors and the systems that drive them using behavioral benchmarks.

Shingo Manufacturing Summit Attendance Fees

September 23, 2019
Tour Fees

DTE Energy Tour $250.00
Menlo Innovations Tour $250.00

September 24-25, 2019
Summit Attendee Fee $1,295.00

September 26-27, 2019
Workshop Fees

DISCOVER EXCELLENCE $1,595.00
CULTURAL ENABLERS $1,595.00

Groups of three or more receive a 25% discount off the Summit Attendee Fee when you register as a group. If you need to register separately, please contact Mary Price, mary.price@usu.edu, for a discount code.

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