



Member Outreach Volunteer

Reports to Membership Team

Do you have fun networking with others and building relationships? Then this is the best way for a person like you to volunteer with the MLC! Read on for details...

ACTIVITY OVERVIEW

We are looking for outgoing, passionate and enthusiastic outreach associates to drive our member engagement and activation efforts through person-to-person tactics, mainly via phone, and also over email, text and in person as well. You will be a stellar verbal communicator with infectious enthusiasm who shares our vision for a better Michigan.

WHAT YOU'LL DO

- Increase awareness of opportunities and participation in MLC activities by approaching members and discussing benefits
- Make warm and cold calls to prospective MLC members
- Perform member outreach at events
- Complete administrative duties following each call
- Help us develop robust customer service standards
- Meet with the Membership Team attend team meetings

WHAT WE'LL NEED FROM YOU

- Sales and/or canvassing experience would be an amazing asset, but not required – this is a great opportunity to build that skill and experience if you don't have it!
- Comfort approaching and talking to people
- Ability to work ½ to 1 hour per week
- Access to computer, personal email account, and phone required
- Special consideration given to multilingual candidates